

Overview & Scrutiny

Living in Hackney Scrutiny Commission

All Members of the Living in Hackney Scrutiny Commission are requested to attend the meeting of the Commission to be held as follows

Tuesday, 9 March 2021

7.00 pm

Until further notice, all Council meetings will be held remotely. To access the meeting please click in the link

<https://youtu.be/aeqzxSXw9wA>

Contact:

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Tim Shields

Chief Executive, London Borough of Hackney

Members:	Cllr Sharon Patrick (Chair)	Cllr M Can Ozsen	Cllr Anthony McMahon
	Cllr Anna Lynch	Cllr Ian Rathbone	Cllr Penny Wrout

Agenda

ALL MEETINGS ARE OPEN TO THE PUBLIC

- | | | |
|---|--|---------------------|
| 1 | Apologies for Absence | 7.00pm |
| 2 | Urgent Items / Order of Business | 7.03pm |
| 3 | Declarations of Interest | 7.04pm |
| 4 | Thames Water Update | 7.05pm
(30 mins) |
| | 1. Update on the resident return to their properties (Thames Water) | |
| | 2. Customer Complaints (Thames Water) | |
| | 3. Information about how Thames Water has improved the process and communication with residents not supported by a council or a housing association. | |

5	<p>Lift Maintenance and Repair</p> <p>This item will cover:</p> <ul style="list-style-type: none"> a) LBH's lift protocol b) The Lift maintenance contract c) Contract monitoring – response times, servicing arrangements and changes or enhancements being made to manage the new contract effectively. 	<p>7.35pm (30 mins)</p>
6	<p>Digital Divide and Hackney Council Housing Services</p> <p>This item will cover:</p> <ul style="list-style-type: none"> a) Housing services support to residents who are digitally excluded and connectivity for community halls. b) a presentation covering the council's work on digital connectivity, skills support and equipment access. 	<p>8.10pm (40 mins)</p>
7	<p>Resident Engagement</p> <p>An update on the structure and strategy for resident engagement.</p>	<p>8.50pm (30 mins)</p>
8	<p>Minutes of the Previous Meeting</p>	<p>9.25pm (5 mins)</p>
9	<p>Living in Hackney Scrutiny Commission Work Programme</p> <p>The work programme for the municipal year 2020/2021.</p>	<p>9.30pm (5 mins)</p>
10	<p>Any Other Business</p>	<p>9.35pm (5 mins)</p>

To access the meeting please click in the link <https://youtu.be/aeqzSXw9wA>

Access and Information

Getting to the Town Hall

For a map of how to find the Town Hall, please visit the council's website <http://www.hackney.gov.uk/contact-us.htm> or contact the Overview and Scrutiny Officer using the details provided on the front cover of this agenda.

Accessibility

There are public toilets available, with wheelchair access, on the ground floor of the Town Hall.

Induction loop facilities are available in the Assembly Halls and the Council Chamber. Access for people with mobility difficulties can be obtained through the ramp on the side to the main Town Hall entrance.

Further Information about the Commission

If you would like any more information about the Scrutiny Commission, including the membership details, meeting dates and previous reviews, please visit the website or use this QR Code (accessible via phone or tablet 'app')

<http://www.hackney.gov.uk/individual-scrutiny-commissions-health-in-hackney.htm>



Public Involvement and Recording

Scrutiny meetings are held in public, rather than being public meetings. This means that whilst residents and press are welcome to attend, they can only ask questions at the discretion of the Chair. For further information relating to public access to information, please see Part 4 of the council's constitution, available at <http://www.hackney.gov.uk/l-gm-constitution.htm> or by contacting Governance Services (020 8356 3503)

Rights of Press and Public to Report on Meetings

Where a meeting of the Council and its committees are open to the public, the press and public are welcome to report on meetings of the Council and its committees, through any audio, visual or written methods and may use digital and social media providing they do not disturb the conduct of the meeting and

providing that the person reporting or providing the commentary is present at the meeting.

Those wishing to film, photograph or audio record a meeting are asked to notify the Council's Monitoring Officer by noon on the day of the meeting, if possible, or any time prior to the start of the meeting or notify the Chair at the start of the meeting.

The Monitoring Officer, or the Chair of the meeting, may designate a set area from which all recording must take place at a meeting.

The Council will endeavour to provide reasonable space and seating to view, hear and record the meeting. If those intending to record a meeting require any other reasonable facilities, notice should be given to the Monitoring Officer in advance of the meeting and will only be provided if practicable to do so.

The Chair shall have discretion to regulate the behaviour of all those present recording a meeting in the interests of the efficient conduct of the meeting. Anyone acting in a disruptive manner may be required by the Chair to cease recording or may be excluded from the meeting. Disruptive behaviour may include: moving from any designated recording area; causing excessive noise; intrusive lighting; interrupting the meeting; or filming members of the public who have asked not to be filmed.

All those visually recording a meeting are requested to only focus on recording councillors, officers and the public who are directly involved in the conduct of the meeting. The Chair of the meeting will ask any members of the public present if they have objections to being visually recorded. Those visually recording a meeting are asked to respect the wishes of those who do not wish to be filmed or photographed. Failure by someone recording a meeting to respect the wishes of those who do not wish to be filmed and photographed may result in the Chair instructing them to cease recording or in their exclusion from the meeting.

If a meeting passes a motion to exclude the press and public then in order to consider confidential or exempt information, all recording must cease and all recording equipment must be removed from the meeting room. The press and public are not permitted to use any means which might enable them to see or hear the proceedings whilst they are excluded from a meeting and confidential or exempt information is under consideration.

Providing oral commentary during a meeting is not permitted.